



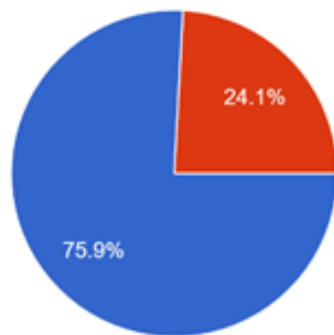
# Snowfields Academy

# Parent Questionnaire

October 2020 Responses

The academy cares about and supports the wellbeing of my child

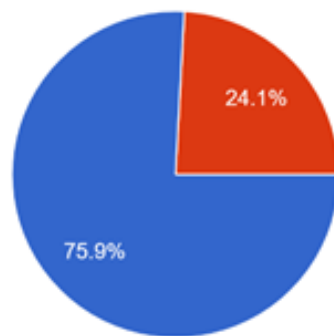
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

The academy provides a safe environment for my child

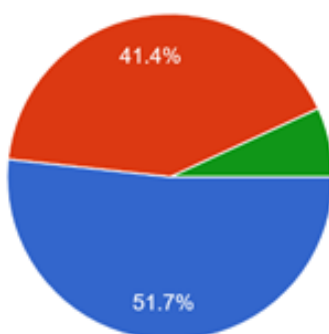
29 responses



- Strongly Agree
- Agree
- Disagree
- strongly disagree

The academy has a friendly atmosphere

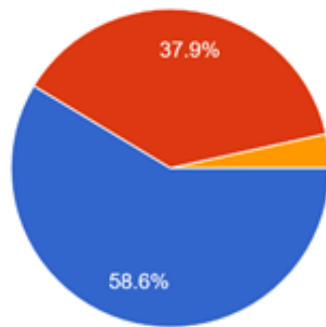
29 responses



- Strongly agree
- Agree
- Disagree
- Strongly disagree

I am made to feel welcome when I visit the academy

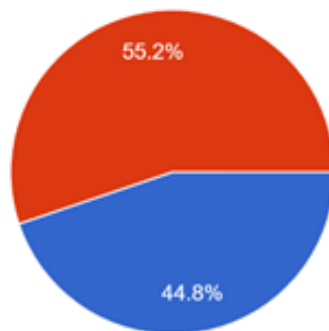
29 responses



- Strongly Agree
- Agree
- Disagree
- strongly disagree

I can easily approach the academy with questions or issues to do with my child

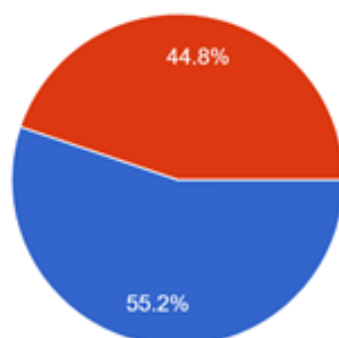
29 responses



- Strongly Agree
- Agree
- Disagree
- strongly disagree

The academy expects my child to work hard and achieve his or her best

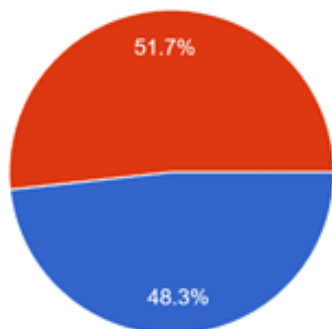
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### Staff and students respect and trust each other

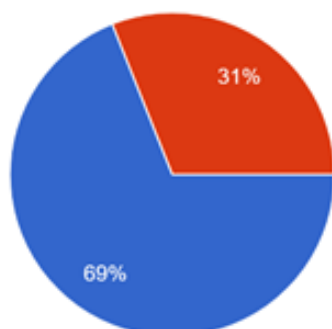
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### The academy is well led and managed

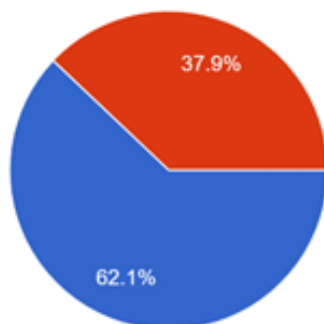
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### I am listened to when I communicate with the academy

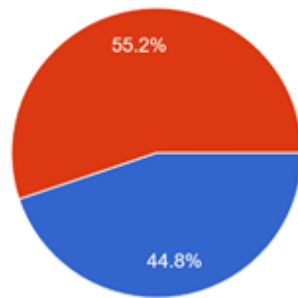
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

My child is making good progress at Snowfields Academy

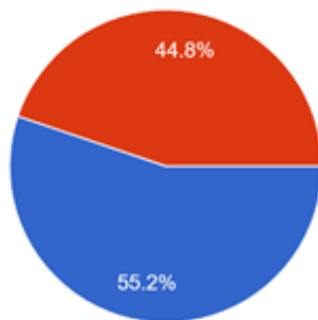
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

Students get help and support to do their best when they need it

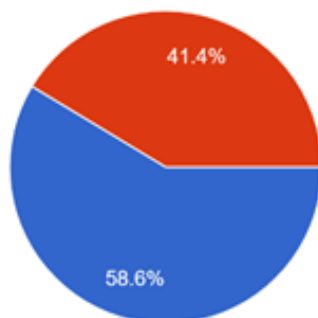
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

My child likes attending Snowfields Academy

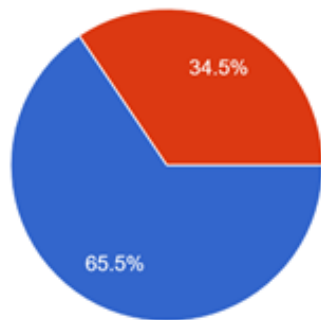
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### My child is treated fairly at Snowfields Academy

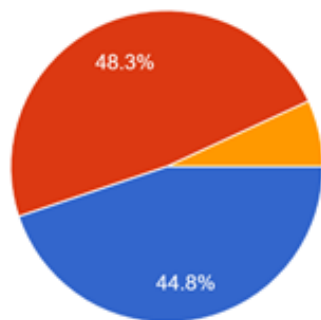
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### My child does not have a problem with bullying or exclusion by his/her peers

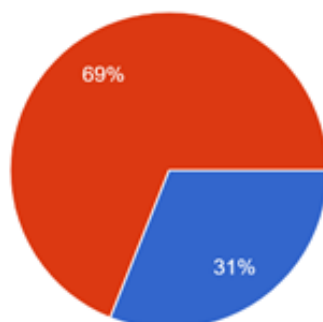
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### Behaviour in the academy is good

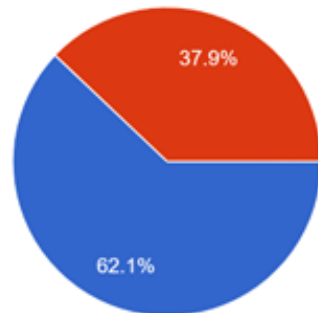
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### Academy buildings are kept in good order

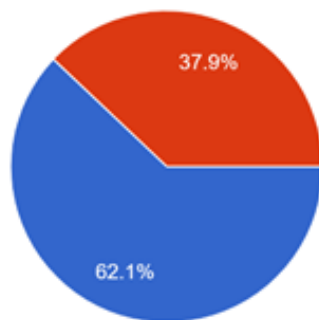
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### Snowfields Academy has effective safeguarding measures in place

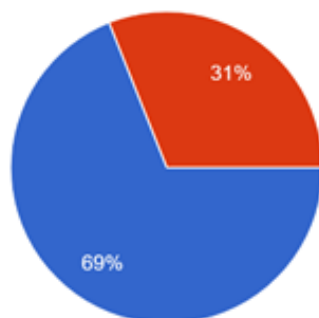
29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

### I would recommend this academy to other parents

29 responses



- Strongly Agree
- Agree
- Disagree
- Strongly disagree

## A selection of the comments received on the 'one thing we are doing well'

It was a great touch to get a call from our sons form tutor to say how proud she was of how well he has settled in

Making my son feel safe and cared for

Always welcoming and approachable

My son enjoys coming to school and feels like he is understood which is fantastic

Supporting and understanding my child's needs

Communicating to pupils and parents. My child is happy and enjoying being at school and I was very impressed with receiving a phone call from the form tutor to give me an update of my child which was not expected and a lovely surprise

My son's confidence has grown and you can see he really enjoys it there



# A summary of 'one thing we could do better'

The main point raised was how we could communicate to parents how their child is getting on at school more regularly

In answer to this, we have introduced MyChildAtSchool (MCAS) which will be an easier line of communication between school and parents/carers

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Payment system for school dinners

We have now introduced ParentPay which allows online payments

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More play equipment in the playground

We are ordering more equipment for the playground and installing an outdoor gym for the students' use

